

# IBM Cognos Assessment



BUSINESS SOLUTIONS

**Are you a long time IBM Cognos user? Over the past few years, have you begun to encounter any or all of the following symptoms: slow running reports, system is difficult to navigate, error messages, or screens slow to resolve?**

Avnet Services: IBM will conduct a thorough evaluation of your Cognos implementation and deliver a series of best practices-based recommendations designed to maximize the return on your investment. Through interviews and hands-on assessments, Avnet Services will

examine all aspects, both technical and non-technical, of your Cognos implementation. The results of this analysis will then be compiled into a comprehensive study document from which actionable recommendations will be drawn. Finally, Avnet Services will work with you to develop an execution plan to implement these recommendations.

This standard five-day packaged services offering will provide a Health Check of the core components of your Cognos implementation designed to ensure that you are deriving maximum value from your Cognos investment and leveraging industry Best Practices.

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## HEALTH CHECK ASSESSMENT

**DURATION: 5 Days**

**FOCUS: Technical and Process**

### Deliverables:

The following subject areas will be assessed:

#### Application architecture

- Navigation Design
- Ease of Use

#### Server architecture

- Server sizing
- Configuration settings
- Load balancing / Fault tolerance

#### Metadata design

- Best practices for multi-tiered model design
- Naming standards
- Package organization and promotion procedures
- Performance optimization opportunities

#### Automation

- Best practices for creating and managing schedules
- Performance and error monitoring

#### Security

- Best practices for designing and applying security

#### Report Design

- Report design standards
- Effective use of charts, graphs, and crosstabs

#### Cognos Connection

- Effective navigation and organization standards

#### Backup & recovery procedures

- Automating backups
- Recovery procedures for full content store or single objects

#### Defect tracking

#### Development to QA to Production migration

- Migrating content store content
- Migrating items that are outside of the content store